



CANDY VENTURES

Privacy Statement

Candy Ventures is committed to being transparent about how it collects and uses personal data and to meeting its data protection obligations. This Privacy Statement outlines why and how we collect certain personal data, how we protect the information, and under what circumstances we may share or otherwise use the information.

Who is collecting the information?

The “data controller” of personal information collected or processed by Candy Ventures in Luxembourg is: Candy Ventures Sarl, 2 Millewee, L-7257, Luxembourg (“we”).

What information is being collected?

We may collect personal information from you when you interact with us in person, call or email us, make an enquiry through our website, or otherwise provide information directly to us through other means. The following are examples of the information we may collect directly from you:

- Name;
- Email address;
- Postal address;
- Company name;
- Telephone number;
- Records of any correspondence from/to you or anyone acting on your behalf;
- Future communication preferences;
- Technical information that is automatically collected (such as your IP address and information about your visit to our website).

How will the information be used?

We will only use the information we collect to provide you with content tailored to your interests and to conduct other business operations. The following are examples of how we may use the information we collect:

- To answer your questions or respond to your requests;
- To provide you with any specific information or services you have requested;
- To keep in touch with you and provide you with relevant information;
- To send you invitations to relevant business events.

What is the legal basis for holding the information?

The legal basis will depend on the purposes for which we have collected and use your personal information, but in almost every case, the legal basis will be either where we have your consent, performance of a contract with you, or compliance with the law.

Will the information be shared with any third parties?

We do not share or sell your personal information to any organisation outside of Candy Ventures. If this position changes and we engage any third parties to process your personal information on our behalf, it will only be done so on the basis of written instructions, under a duty of confidentiality and an obligation to implement appropriate technical and company measures to ensure the security of information.

How long will the information be kept for?

The period for which we will keep your personal information will depend on the type of service or communication you have requested from us. The retention period may also be longer where we have statutory or regulatory obligations to retain personal information for a longer period, or where we may need to retain the information in case of a legal claim.

How is the information protected?

Candy Ventures takes the security of your personal information seriously. We have internal policies and controls in place to try to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by its employees in the performance of their duties.

Your rights

You have a number of rights in relation to your personal information, including the right to:

- access and obtain a copy of your personal information on request;
- amend any incorrect personal information;
- remove your personal information from our systems and databases;
- restrict the processing of your personal information in certain circumstances;

Where you have provided consent for our processing of your personal information, you may withdraw that consent at any time by contacting us. We will cease processing your personal information as soon as reasonably practicable.

Cookies

The Candy Ventures website uses Google Analytics to gather information, via anonymous cookies, about visitor numbers and their activity on the site. You have the ability to accept or decline cookies by modifying the settings in your browser.

Complaints & contact details

Complaints

If you have any complaints about the way we use your personal information, please contact us as described below. If we are unable to resolve the issue, you have the right to submit a complaint to a higher authority (the Information Commissioner in the UK).

Contact details

For any requests relating to your rights, this Privacy Statement, or any other question relating to the processing of your personal information, please contact Jessica Patrick at jpatrick@candycapital.com.